

Medidata Issue Management: 2018.3.0 Release Training eLearning Course Outline

Course Description: Issue Management allows organizations running clinical trials to streamline the process of capturing findings and managing resolutions as part of clinical operations. It facilitates clinical research organizations (or sponsors) and key study team members to log findings and potential problems using an intuitive interface. The interface provides a holistic view of issues, deviations, and preventive or corrective actions at the client division, study-environment, country, and site context levels, depending on role and level of access. This course focuses on the new enhancements added in the 2018.3.0 release, including:

- Internal Issues and Action Items
- Unblinded User Workflow Updates
- Issue Type Specific Categories and Subcategories
- Usability and User Experience Enhancements

Approximate Duration: 5 min

Module	Topic
Welcome	Objectives
(0.5 min)	
Medidata Issue Management:	New Enhancements in the 2018.3.0
2018.3.0 Release Training (4 min)	Release
	Internal Issues and Action Items
	Unblinded User Workflow Updates
	Issue Type Specific Categories and Subcategories
	Usability and User Experience Enhancements
Summary (0.5 min)	Summary