How Medidata helped Southampton Clinical Trials Unit accelerate its digital transformation journey and provided support during the global health pandemic

Southampton Clinical Trials Unit (SCTU) is one of eight clinical trials units core funded by Cancer Research UK and receives National Institute for Health Research (NIHR) CTU support funding. SCTU sits within the Faculty of Medicine at the University of Southampton, working in partnership with the University Hospital Southampton NHS Foundation Trust and Southampton Experimental Cancer Medicines Centre, and undertakes non-commercial academic trials. An academic clinical trials unit such as SCTU is a registered organization (within the UKCRC CTU network), usually hosted by a university or NHS Trust, which works in partnership with chief investigators across the UK to develop and run non-commercial trials and ensure the quality of the conduct of these studies.

From static to streamlined

Previously, the Unit was using largely manual and paper-based processes to run its studies that required multiple touchpoints and logins. As the IT support provided by the University was not specialized in clinical trials software, the SCTU team decided to move to a Software as a Service (SaaS) model to help streamline their clinical trials on a unified platform.

SCTU began a competitive tender process in 2015 to replace its in-house and manual clinical trials system with a modern, responsive SaaS platform. Throughout the tender and EU procurement process, each of the potential providers were scored based on their ease of use, functionality, support model, time to implementation, and cost. The Medidata Rave Clinical Trial platform, which scored highest out of the potential providers and had a reputation as a reliable and leading platform, was selected by SCTU to reinvigorate its clinical trial processes. Two key factors in the decision-making journey were the fact that Medidata’s solutions are uniquely integrated on one platform with advanced functionality, and they are one of the few commercial providers that have a favorable academic pricing model.

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Susannah Condie
Head of Clinical Data Management, Southampton Clinical Trials Unit
After receiving detailed training on the platform and completing the implementation in six months, the SCTU team began conducting their clinical trials on the Medidata platform. Designed as a unified data platform, Rave EDC simplifies the data entry process and ensures data is streamlined throughout the end-to-end suite of Rave applications. With optimized operational execution, the data entry burden is decreased and the number of passwords and excel sheets is significantly reduced. SCTU now has 20-25 active studies on the platform, ranging in phases and therapeutic areas, utilizing Rave CTMS (clinical trial management system) for study management and Rave EDC (electronic data capture), Rave TSDV (Targeted Source Data Verification) and Rave Coder for centralized quality data collection.

A trusted provider for a small team

Susannah Condie, Head of Clinical Data Management, Southampton Clinical Trials Unit, commented, “We’re a small unit. In Pharma, you typically have one group doing the system configuration with user acceptance testing and implementation and another group doing the actual build of each trial – in our case, our small team has to do it all. The Medidata Professional Services team was incredibly supportive during the enablement phase and implementation process, and its e-learning and certification helped us to learn about the platform and quickly increase efficiency and optimize our clinical trial processes.”

Medidata’s platform has a strong reputation as a fully secure and regulated system and is accepted and well-known by regulators and inspectors. “If we have another inspection and I were to say we’re using Medidata’s software, the inspectors are familiar and happy with the platform,” Condie continued. “By using a system - that both the pharmaceutical industry recognizes, and the regulators accept - to execute high quality clinical trials, our mission to bring better treatments to patients faster can, ultimately, be realized.” This also means that, with the appropriate data sharing agreements in place, there are no issues sharing data when working with pharmaceutical companies.

With Medidata’s unified platform, SCTU has transitioned from paper and manual processes to 100 percent electronic data capture. Rave EDC’s extensive capabilities – including wide support of industry data standards, flexibility to implement any data management workflow with secure access for all study team members, and on-demand data extraction and ad hoc reporting tools – provide SCTU with a robust platform to manage all its data from EDC and make it easily and quickly available to the team. Additionally, SCTU has been able to integrate Medidata’s Rave RTSM (randomization and trial supply management) to randomize patients within EDC, rather than using an external system that
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