

Medidata Professional Services: Value Realization through Medidata Expertise and Innovation

Medidata Clinical Trial Expertise

Our Clinical Trial methodologies are based on best-in-class professional services that includes high quality consulting, implementation, and support services to drive successful studies

Expert Knowledge

Experienced with the latest products and solutions

Industry Experience

Professionals with expertise from clinical industry

Consistent Resources

A team of Medidata employees ready to help at every stage of your implementation

Medidata Professional Services works with you every step of the way to ensure your clinical research processes are optimized, business transformed, and you have achieved value realization of our unified platform. We are paving the way for the next generation of clinical trials that includes trial decentralization, patient-facing solutions, risk-based quality management, automated issue management, synthetic control arm studies, and advanced analytics. This expertise and experience, coupled with Medidata's innovative, state-of-the-art technology and best practices can significantly accelerate your clinical studies.

Medidata's unmatched expertise puts us at the cutting edge of clinical development. Our global expertise for more than 20 years has resulted in more than 25,000 studies and over 7M patients and healthy volunteers on the Medidata platform leading us to be the #1 Life Science Development software provider according to industry research.¹ Market leaders are leveraging Medidata Professional Services people, process and technology to transform their business.

The Medidata Advantage

Medidata Professional Services is Transforming Life Sciences



Ranked #1 Professional Services team by Life Science Strategy¹



25,000+ Studies and 20+ years industry expertise working with sponsors and CROs



Dedicated team throughout project life cycle ensures long-term success of technology and process adoption and utilization



Saves time with a proven, evolving, and innovative methodology for rapid configuration of the Medidata platform

True Differentiation

Dedicated Expertise

Our Professional Services teams are made up of Medidata employees experienced in clinical trials and Medidata products and solutions to ensure timely deliveries and value realization

Expert Needs Evaluation

Our **Strategic Consulting** group is composed of seasoned industry experts with proficiency across the entire Medidata platform supporting process improvements, change management, and business transformation

Faster Implementations

Our **Implementation Team** works with you to connect data sources, partners and sites to ensure comprehensive data collaboration and better business decisions for patient safety

Rapid Study Builds

Our **Study Build** professionals help with rapid study start-ups and provides access to the Medidata Global Library with hundreds of forms for download and updating

Best-in-Class User Enablement

Medidata **Global Education** courses provides your users with online or instructor-led courses with hands-on experience tailored to roles, responsibilities, and experience levels

Support When You Need It

You are not alone after Go-Live. Medidata's **Customer Success** team supports your users throughout the entire study to ensure smooth transitions and optimize success

“The Medidata Professional Services team led us through the transition process step by step and provided us options along the way. They made recommendations based on our specific needs and style of working.”

— Mar Reyes, Director of Data Management, Ambit Biosciences

Why Medidata?

Medidata's Professional Services team provides industry expertise, best practices, and dedicated Medidata employees to support your project evaluations, study development, implementations, user adoption and education, and ongoing support. We work seamlessly with your internal teams and external partners to ensure that you are maximizing the value of your technology investment so you can focus on patient care and safety.

¹ Life Science Strategy Group Survey

Medidata, a Dassault Systèmes company, is leading the digital transformation of life sciences.

Discover more at www.medidata.com and follow us @medidata. Contact us at info@medidata.com | +1 866 515 6044

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