

## 28 Feb 2022

Our mission is to help our customers deliver breakthrough therapies and devices into the hands of patients; and it is heartbreaking to see the violence and destruction in Ukraine. It is our deepest hope for peace to prevail soon, and for everyone to have access to the care they need.

Medidata has no technology infrastructure in Ukraine or Russia. We do, however, support customers in those countries.

Medidata's governance framework includes preventive and detective controls governing access and vulnerability management. Medidata's technology infrastructure continues to operate as designed.

Customers operating in Ukraine and Russia can expect ongoing disruption to power, network and cellular infrastructure. Medidata is ready to help minimize those challenges as they emerge, including implementing manual processes for affected customers, where possible.

Additionally, fulfillment of eCOA devices for Ukraine is suspended for the time being; our Professional Services and eCOA teams are partnering with impacted customers for workarounds. When safe and effective shipping/delivery services become available, we will resume normal operations.

Our payment partner, iiPay, has been affected by sanctions against the Ukrainian provinces of Donetsk and Luhansk. If necessary, we will work with iiPay to find alternative solutions to help our customers continue operations. Russian banking institutions may be ultimately impacted if sanctions are expanded.

Consistent with Medidata's commitment to Trust and Transparency, we will update our customers as circumstances warrant. Details of Medidata's Unified Protection Strategy are accessible via medidata.com/trust.

Our thoughts are with the peoples of Ukraine and Russia.