

Using Patient Payments in Your myMedidata Clinical Trial eLearning Outline

Course Description: This course is designed for clinicians and site users to best understand how patients may utilize Patient Payments with a myMedidata Account. Clinicians and site users will also learn how to approve both reimbursements and costs incurred during the clinical trial.

In addition, you will learn:

- What is Patient Payments?
- How Patients can Set Up their Payment Options in myMedidata
- How Patients can Complete a Tax Questionnaire to Receive Stipend Payments
- How Patients Request and View Reimbursements in myMedidata
- How a Patient can Claim Funds
- How Site Users View and Approve a Reimbursement and a Participant Cost

Approximate Duration¹: 30 min

Module	Topics
Welcome (1 min)	Introduction and course learning objectives
What is Patient Payments (2 min)	Overview of Patient Payments and the benefits it provides patients.
How Patients Set Up Payments in myMedidata (5 min)	Clinicians and Site Users will learn: <ul style="list-style-type: none">● How patients may initiate payments in myMedidata● How patients may select their preferred payment method
How Patients Complete a Tax Questionnaire (5 min)	Clinicians and Site Users will learn: <ul style="list-style-type: none">● Where patients can go to access their tax questionnaire● How patients can complete a tax questionnaire

How Patients Request and Review Reimbursements in myMedidata (5 min)	Clinicians and Site Users will learn: <ul style="list-style-type: none"> • How patients may request a new reimbursement • Overview of reimbursement categories • How patients review their reimbursements in 'My Payments'
How Site Users View and Approve a Reimbursement (5 min)	Clinicians and Site Users will learn: <ul style="list-style-type: none"> • How to navigate to the Patient Reimbursements page in Patient Payments • Review Reimbursement Details Index page • Approve or reject reimbursements
How Site Users View and Approve a Participant Cost (5 min)	Clinicians and Site Users will learn: <ul style="list-style-type: none"> • How to navigate to the Participant Costs page in Patient Payments • Review Participant Cost Details page • Approve or reject participant costs
Post Assessment	10 Question Quiz